



MEADOW GROVE FEDERAL CREDIT UNION

210 Main Street PO Box 108

Meadow Grove, Nebraska 68752

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Dear Members-Owners:

We are closely monitoring this quickly evolving situation regarding the COVID-19 to implement the most current safety protocols from the CDC and local government. We would like to update you on the precautions we are taking to ensure the health and safety of our members and staff.

We're very fortunate to provide our members with sophisticated electronic services to conduct their financial transactions. For the safety of our members, staff and families, we strongly encourage all members to practice social distancing by using electronic services for financial transactions and limit visits to our lobby until further notice. Please consider using the following for your financial transactions:

Monitoring Accounts & Activity

- MGFCU Online Banking
- eStatements
- Call the Credit Union

Transfer Funds

- MGFCU Online Banking
- Call the Credit Union

Pay People or Companies

- Third party vendors like PayPal or Venmo
- Pay bills online through the merchant's website

Cash Services

- ATM
- Cash back through stores or gas stations in needed
- Call the Credit Union and a staff member can meet you outside with funds

Deposit Money

- Drop box (day or night)
- Call the Credit Union and a staff member can meet you outside

Sign Documents

- If documents need to be signed, we can send them to you via fax or email. You will need to send the files back.

Get a Loan

We have the following Online Applications available:

- Auto Loans
- Personal Loans
- Recreational Loans
- If a mortgage loan is needed the Credit Union will do our best to try and get the information and documents done in a timely manner.

Funding a Loan

Loan proceeds can be placed directly into your account for you to access.

If you need assistance in enrolling in or using any of our electronic services please call the Credit Union. We also understand that there may be instances where our members find themselves facing financial difficulties. Meadow Grove Federal Credit Union is here to help, and we encourage members who may be financially impacted to call the Credit Union to discuss how we might be of assistance.

While we respect the uncertainties inherent in the Coronavirus outbreak, we believe we are will prepared to respond to the possible impact. Please visit the CDC website, <https://www.cdc.gov/coronavirus/2019-ncov/index.html>, for more information.

Sincerely,



Gini Goracke, Manager